|                               |                                      |  |  |   |                          |                            |   |   |  |  |   | Cr   | iteria Met           |                          |   |  |   |   | _  |
|-------------------------------|--------------------------------------|--|--|---|--------------------------|----------------------------|---|---|--|--|---|--|----------------------|--------------------------|---|--|---|---|--|
|                               |                                      |  | Survey questions   | Notes   | Source                   |                            |   |   | SALIENT  |  |   | ABLE   | CLI                  |                          |   | FEASIBLE   |   | COMPA   |  |
| Sub-Working<br>Group          | Category                             | Definition of<br>the indicator   | Note questions in Italics are taken from existing tool. Otherwise are re-phrased for this project  | Overall the challenge is to keep this simple. Resilience is multi-dimensional and therefore challenging to measure. This framework proposes a focus on simple outcomes that closely relate to the direct outcomes of access to financial services. The framework could be extended to include non-financial services, but this would be far reaching. Outcomes indicators should be agreemented by client profile.  |                          | Likelihood<br>of inclusion | 1. Captures<br>key<br>outcome<br>elements<br>for the<br>theme | 2. Can be<br>adapted to<br>local<br>context | 3. Will be<br>specified as<br>short-term or<br>long term for<br>realistic<br>frequency of<br>measurement | 4. Objective,<br>but can also<br>include<br>subjective i.e.<br>perceptions | 5. Will align<br>to specified<br>inputs/prog<br>ramme<br>intervention<br>s; responds<br>to capability<br>of MFI to<br>influence | 6. Allow for<br>change –<br>low status<br>at baseline (<br><60%) | 7. Clearly<br>stated | 8. Meaning<br>is defined | 9. Can be<br>managed<br>within any<br>method<br>applied by<br>the FSP | 10. Can be applied as part of routine data collection – i.e. part of member form or loan application | 11. Involves<br>a non-<br>complex<br>question,<br>which is<br>straightforw<br>ard to<br>answer, non-<br>invasive, | 12. Can be<br>matched to<br>national<br>indicators<br>for direct<br>comparison<br>of findings | 13. Can<br>provide a<br>consistent<br>measure<br>over time |
|                               | Financial<br>tools to<br>manage risk |  | Note for many of these questions it is necessary that the FI identifies common shocks and asks clients what shocks they have expelenced.   | Formal & informal financial tools allow his to manage their risk and respond to shocks when they occur. FFH research shows presence of the financial service is not sufficient. To be useful in response to a shock thrandial services need to be accessible, sufficient amount, timely, reliable and flexible. There is no existing survey question that captures this.  |                          |                            |   |   |  |  |   |  |                      |                          |   |  |   |   |  |
| Vulnerability<br>& resilience | Financial<br>tools                   | Change in savings balance  | MIS data: What is the balance of savings that the client holds with the FI that may be timeously accessed in the event of a shock?   | Up to a point, increased precautionary savings may be an indicator of reduced<br>vulnerability. But beyond a certain point, as households build up their capacity to bear risk<br>in other ways, decreased precautionary savings may indicate reduced vulnerability.<br>Defined as only assings with the R. s. amay undestate outcomes.   | Many MFIs                | High                       | Y   | Y   | Short  | Υ  | Y   | Υ  | Υ                    | v                        | Y   | У  | Y   | Y   | Y  |
| Vulnerability<br>& resilience | Financial<br>tools                   | Use of financial<br>tools in<br>response to a<br>shock   | Have you experienced a shock in the past 12 months? If so which (if<br>any) financial tools did you use to cope with the financial stress<br>created - savings, emergency loan, insurance?   | This is a useful management indicator to monitor whether financial tools are contributing towards resilience, but does not give information about the extent to which accessing the tool was useful.  | EDA                      | High                       | Υ   | Υ   | Short  | Υ  | Υ   | n/a  | Υ                    | γ                        | Υ   | Υ  | Υ   | If national<br>data exists  | у  |
| Vulnerability<br>& resilience | Financial tools                      | % who used savings to respond to a shock   | During the past 12 months, how have you used your savings? (Don't read. Mark with a "1" for the way the interviewee has spent the most on etc).  | This indicator supposes presence of savings account, and requires independent knowledge<br>of the presence of a shock. Is. If a client uses savings to respond to a shock this shows<br>some degree of resilence; but if they did not use savings is important to know if that this<br>is because a shock did not occur, or if a shock occurred but savings were not used in<br>response.   | AIMS                     | Medium                     | Υ   | Y   | Short  | Y  | Y   | n/a  | Y                    | Y                        | Y   | Υ  | N   | N   | Y  |
| Vulnerability<br>& resilience | Financial<br>tools                   | Regularity of savings  | MIS data   | SEF uses this successfully as an indicator for vulnerability, with decreased saving indicating increasing financial stress. In contexts with high seasonability this would need to be taken into account  | SEF                      | Medium                     | Υ   | Maybe                                       | Short  | Y  | Υ   | n/a  | Υ                    | Υ                        | Υ   | Υ  | Υ   | Unlikely  | ү  |
| Vulnerability<br>& resilience | Financial<br>tools                   | Change in liquid assets  | For the specific assets in your context that are recognsed as important: Ask "how many do you have" and track or ask "has there been a change". Eg. "How many goats do you own?"; "Have you purchased/sold any jewllery/gold in the past year" | specifically as a form of savingst. This is an indicator of resilience in terms of accumilation of liquid assets and in terms of use assets for consumption smoothing or in response to a shock. Absolute changes may therefore be mis-leading in that a decline of assets is both a sign of decreasing resilience and a sign that a household has successfully coped with a sign of decreasing resilience and a sign that a household has successfully coped with a stock. Contextual information is therefore needed. | IGVDG<br>conference      | High                       | Υ   | Υ   | Short  | Υ  | Υ   | n/a  | Υ                    | Υ                        | Υ   | Υ  | ?   | No  | Y  |
|                               | Security of Income                   |  |  | A more diverse livelinood reduces nn vulnerability to snocks through loss of any one income source and through shocks that may affect multiple linked livelihood sources  |                          |                            |   |   |  |  |   |  |                      |                          |   |  |   |   |  |
| Vulnerability<br>& resilience | Security of income                   | # of household<br>income<br>earners/ %<br>households<br>with multiple<br>income<br>sources   | How many people in your household have a source of income (including yourself)?  | Important indicator as multiple income sources are linked to greater resilience. Not necessarily a strong link to Fi i nputs. Note that household needs to be carefully defined. For example in some contexts (eg. polygamous households) income sources may not be available to all members of the household. For the indicator it may be possible to define a benchmark number of income sources for a 'resilient household'  | EdM;<br>Microfinanz<br>a | Medium                     | Y   | Y   | Long   | Y  | N   | Possibly   | Y                    | Y                        | Y   | Y  | Y   | Unlikely  | Y  |
| Vulnerability                 | Security of                          | independent<br>income<br>generation<br>activities the<br>hh relies on/%<br>of households<br>with multiple<br>independent<br>income | List all your income generation activities that benefit you and your   | This indicator aims highlights that mutiple income source may be linked and therefore be<br>vulnerable to the same risks. Collect list of IGAs and then analysis identifies linkages. Some<br>IGAs make be linked eg. growing peanuts and making peanut butter so these are not<br>independent income streams. Detentally complex and time-consuming to Oticet this data  |                          |                            |   |   |  |  |   |  |                      |                          |   |  |   |   |  |
| & resilience                  | income                               | change in  | children   | (works as a survey questions, but difficult for a FI to collect).   | FFH                      | Medium                     | Υ   | Y   | Long   | Y  | Partially   | Y  | Y                    | Y                        | Y   | Possibly   | Partially   | Unlikely  | <u> </u>   |
| Vulnerability<br>& resilience | Security of income                   | reliance on<br>casual labour<br>as main  | What is the main source of income for your family?   | In addition to being low paid casual labour is very seasonal and unreliable and represents<br>a major dimension of vulnerability. Diversification of livelihood away for this is an<br>important positive outcome.  | WfP                      | High                       | Υ   | Y   | Y  | Y  | Y   | Y  | γ                    | Υ                        | Y   | Υ  | Y   | If national data exists   | Υ  |
|                               |                                      | Income<br>smoothing  |  |   |                          | Low                        | Υ   | Υ   | Short  | Y  | Υ   | N/A  | γ                    | Υ                        | N   | N  | N   | If national<br>data exists  | у  |
|                               |                                      |  |  |   |                          |                            |   |   |  |  |   |  |                      |                          |   |  |   |   |  |
| Vulnerability                 | Liabilities                          | Ratio of<br>household<br>debt/disposabl  |  | High levels of indebtedness is considered to be an important indicator of vulnerability. Indicator can be used by Fis that are already collecting this data as part of the loan   |                          |                            |   |   |  |  |   |  |                      |                          |   |  |   | If credit   |  |
|                               | trakillalar.                         | e income   | Calculated as part of loan application process by many Fis   | appraisal process (probably not feasible for many group lenders)  | OFCD                     | High                       | v   | I <sub>v</sub>                              | Short  | v  | I <sub>v</sub>  | l <sub>v</sub>   | v                    | I <sub>v</sub>           | N   | v  | I.  | hureau data   | Y  |

| Part   |   |  |  |  |   |                                 |                                |   |                                  |   |  |   |  |             |             |   |   | _   |   |  |
|--|---|--|--|--|---|---------------------------------|--------------------------------|---|----------------------------------|---|--|---|--|-------------|-------------|---|---|---|---|--|
| Mary      |   |  |  |  |   |                                 |                                |   |                                  |   |  |   |  |             |             |   |   |   |   |  |
| Mary      |   |  |  |  |   |                                 |                                |   |                                  |   |  |   |  |             |             |   |   |   |   |  |
| Company  |   |  |  |  |   |                                 |                                |   |                                  |   |  |   |  |             |             |   |   |   |   |  |
| Part      |   | smoothing  | Change in  |  |   |                                 |                                |   |                                  |   |  |   |  |             |             |   |   |   |   |  |
| Property    |   |  |  |  |   |                                 |                                |   |                                  |   |  | l   |  |             |             |   |   |   |   |  |
| Part   |   |  |  | to the cost 7 days (fabour house board and an all and board  |   |                                 |                                |   |                                  |   |  | l   |  |             |             |   |   |   |   |  |
| Part      |   |  |  |  |   |                                 |                                |   |                                  |   |  | l   |  |             |             |   |   |   |   |  |
| Part      |   |  | coping strategy  | had to: 1. Eat less-preferred/cheaper foods (1); 2. Limit portion size   | mechanisms and perhaps coping mechanisms overall. The index is very focused on food so  |                                 |                                |   |                                  |   |  | l   |  |             |             |   |   |   |   |  |
| Property   Company   Com   | Vulnerability   |  |  |  |   |                                 | Madium/Hig                     |   |                                  |   |  | l   |  |             |             |   |   |   |   |  |
| Section   Sect   | & resilience  |  | adopting a   |  | security. Oses a 7-day recail period so is very sensitive to seasonality.   | CARE/WfP                        | h                              | Υ   | Υ                                | Short   | Υ  | Υ   | Υ  | Υ           | Υ           | Υ   | Υ   | sensitive   | Possibly  | Υ  |
| Part   |   |  |  | to deal with any type of shock [read list eg. paying school feels,   | One year recall is quite long for this question. Quite an involved question to ask as involves  |                                 |                                |   |                                  |   |  | l   |  |             |             |   |   |   |   |  |
| Part      |   |  |  | clothes, festival, health problems, loss of income, natural disaster,  |   |                                 |                                |   |                                  |   |  | l   |  |             |             |   |   |   |   |  |
| Part      |   | Coping   |  |  | some complexity in separating coping strategy following a shock from action taken in<br>response to other financial demand (eg. borrowing from a money lender), but outcome   |                                 |                                |   |                                  |   |  | l   |  |             |             |   |   |   |   |  |
| Mary      |   |  |  | meet a financial obligation, pulled children out of school [or failed  | information will be useful to MFI to track client behavoiur and identify demand and   |                                 |                                |   |                                  |   |  | l   |  |             |             |   |   |   |   |  |
| Antique   Company   Comp   | & resilience  | consumption  | resorting to<br>severe coning  |  | effectiveness of financial servcies.  | AIMS                            | Medium                         | Y   | v                                | Short   | Y  | Y   | Y  | Y           | Y           | Y   | Y   | N   | N   | v  |
| Control   Cont   |   | Coping<br>strategies &   | % nousenoids   |  | This aims to ask about expenditures on areas relating to basic needs. Inability to pay for  |                                 |                                |   |                                  |   |  |   |  |             |             |   |   |   |   |  |
| The content of the    | Vulnerability   |  |  | expenditure on household repairs, electricity, fuel for cooking for  |   |                                 | Medium/Hig                     |   |                                  |   |  | l   | Depends on   |             |             |   |   |   |   |  |
| Marked   M   | & resilience  | smoothing  |  | clothes due to cost?   |   |                                 | h                              | Υ   | Υ                                | Short   | Υ  | Υ   | context  | Υ           | Υ           | Υ   | Υ   | Υ   | N   | Υ  |
| Part      |   |  | retaining major  | What major expenditures have your had to make in the past year?  |   |                                 |                                |   |                                  |   |  | I   |  |             |             |   | l   |   | l   |  |
| Antique   Company   Comp   | Vulnerability   | consumption  |  | Which (if any) of these did you fund (fully or in part) by selling an  | a household's financial management strategies, or be done as an investment.   |                                 |                                |   |                                  |   |  | l   |  |             |             |   |   |   |   |  |
| 1  | & resilience  | smoothing  |  | asset r ir so, what assets did you sell.   | Understanding the type of assets sold is therefore important.   | AIMS                            | Médium                         | Υ   | Υ                                | Short   | Υ  | Υ   | Υ  | Υ           | Y           | Υ   | Υ   | N   | N   | Υ  |
| Section   Sect   |   |  | able to cope   |  |   |                                 |                                |   |                                  |   |  | I   |  |             |             |   | l   |   | l   |  |
| Market   M   |   |  |  |  | Useful to compare clients vs. non-clients or new clients (borrowers or savers). A qualitative   |                                 |                                |   |                                  |   |  | I   |  |             |             |   | l   |   | l   |  |
| Second    |   | l  |  |  | follow up regarding the types of adjustments made (coping strategies) can be added for  |                                 |                                |   |                                  |   |  | I   |  |             |             |   | l   |   | l   |  |
| Application      |   |  |  |  |   |                                 |                                |   |                                  |   |  | l   |  |             |             |   |   |   |   |  |
| Institute   Controlled   Cont   | Vulnerability   |  |  | significant/ difficult, moderately significant/ difficult, or  | household level (idiosyncratic) shocks such as ill health. Question is simple but quite   |                                 |                                |   |                                  |   |  | l   |  |             |             |   |   |   |   |  |
| Secondary   Seco   | & resilience  | smoothing  | without  | insignificant/ minor?  | subjective and judgements may not be consistent over time and between respondents.  | MCWG                            | Medium                         | Υ   | Υ                                | Short   | Subjective   | Υ   | Υ  | Υ           | Y           | Υ   | Υ   | Υ   | N   | Υ  |
| Amount   Companies   Compani   |   |  |  |  |   |                                 |                                |   |                                  |   |  | l   |  |             |             |   |   |   |   |  |
| The content   Section      | Market and Miller   |  |  |  |   |                                 |                                |   |                                  |   |  | l   |  |             |             |   |   |   |   |  |
| Prod   Sample   Prod   Sample   Sampl   | & resilience  |  |  | FI records on client attendence at meetings and late-coming  |   | SEF                             | Medium                         | Y   | v                                | Short   | Y  | v   | N  | Y           | Y           | v   | v   | v I   | N   | N  |
| Prod   Sample   Prod   Sample   Sampl   |   |  |  |  |   |                                 |                                |   |                                  |   |  |   |  |             |             |   |   |   |   |  |
| Post      |   |  |  |  |   |                                 |                                |   |                                  |   |  |   |  |             |             |   |   | 11. Involves  |   |  |
| Part      |   |  |  |  |   |                                 |                                |   |                                  |   |  |   |  | stated      | is defined  |   |   | a non-  |   |  |
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| following base describes the following control by you formed be an extraction of the first point of the state of the st |   |  |  |  |   |                                 |                                |   | context                          |   | subjective i.e.  | ramme   | at baseline (  |             |             | method  | routine data  | question,   | indicators                                      | measure  |
| following base describes the following control by you formed be an extraction of the first point of the state of the st |   |  |  |  | Prood insecurity is a good proxy for vulnerability  |                                 |                                |   | context                          |   | subjective i.e.<br>perceptions   | ramme<br>intervention   | at baseline (  |             |             | method  | routine data  | question,   | indicators                                      | measure  |
| following base describes the following control by you formed be an extraction of the first point of the state of the st |   |  |  |  | rood insecurity is a good proxy for vulnerability   |                                 |                                |   | context                          |   | subjective i.e.<br>perceptions   | ramme<br>intervention   | at baseline (  |             |             | method  | routine data  | question,   | indicators                                      | measure  |
| inclinational lay for section of the |   |  |  | I will rend A chaices for your resonance. Please tell me, which of the   | тоо поесину в а дооб диму по чинегамину   |                                 |                                |   | context                          |   | subjective i.e.<br>perceptions   | ramme<br>intervention   | at baseline (  |             |             | method  | routine data  | question,   | indicators                                      | measure  |
| with resulting value of the val |   |  |  | following best describes the food consumed by you (woman head of   | root installing to a good proby not varietiseously  |                                 |                                |   | context                          |   | subjective i.e.<br>perceptions   | ramme<br>intervention   | at baseline (  |             |             | method  | routine data  | question,   | indicators                                      | measure  |
| And the last of th |   |  |  | following best describes the food consumed by you (woman head of<br>household) in the last year: Enough and the kinds of nutritious food   |   |                                 |                                |   | context                          |   | subjective i.e.<br>perceptions   | ramme<br>intervention   | at baseline (  |             |             | method  | routine data  | question,   | indicators                                      | measure  |
| Authorshalling Food security Frequency of five fundamentality Frequency of fundamentality Frequency of five fundamentality Frequency  | Vulnerability   | Food security  | Change in food   | following best describes the food consumed by you (waman head of<br>household) in the last year: Enough and the kinds of nutritious food<br>we want to eat (1); Enough but not always nutritious food(2);  | Indicator identifies four levels of food security (can be simplified to capture just food   |                                 |                                |   | context                          |   | subjective i.e.<br>perceptions   | ramme<br>intervention   | at baseline (  |             |             | method  | routine data  | question,   | indicators                                      | measure  |
| Interesting to provide a statist control of the provided and the provided  | Vulnerability<br>& resilience   | Food security<br>status  | security (scale)   | following best describes the food consumed by you (woman head of household) in the last year: Enough and the kinds of nutritious food we want to eat (1); Enough but not always nutritious food(2); Sometimes not enough food to eat, was sometimes hungry (3); Often not enough to eat, was often hungry (4)  | Indicator identifies four levels of food security (can be simplified to capture just food secure/insecure). This is a good indicator of current food security, but it is very sensitive   | FFH                             | High                           |   | context                          |   | subjective i.e.<br>perceptions   | ramme<br>intervention   | at baseline (  | Υ           | Υ           | method  | routine data  | question,   | indicators                                      | measure  |
| Secondary   Content   Co   |   | status   | security (scale)<br>Change in  | following best describes the food consumed by you (woman head of household) in the last year: Enough and the kinds of nutritious food we want to ext (1); Enough but not always nutritious food(2); Sometimes not enough food to eat, was sometimes hungry (3); Often and enough to eat, was often hunary (4)  How many meals per day do you have the means; to prepare in your  | Indicator identifies four levels of food security (ran be simplified to capture just food secure/insecure). This is a good indicator of current food security, but it is very vensitive to short term flucctuations and seasonality so needs to be interpreted with caution.  | FFH                             | High                           |   | context                          |   | subjective i.e. perceptions  Subjective  | ramme<br>intervention   | at baseline (  | У           | Υ           | method  | routine data  | question,   | indicators                                      | measure  |
| Autherability food security in the last straightful contingent to the possibility of the post 12 months has your household's diet (read answers in the last straightful contingent to the possibility of the post 12 months has your household's diet (read answers in the last straightful contingent to the possibility of the post 12 months has your household's diet (read answers in the last straightful contingent to the possibility of the post 12 months has your household's diet (read answers in the last straightful contingent to all the possibility of the post 12 months has your household's diet (read answers in the last straightful contingent to ask but quite a blant question in terms of tracking outcomes. AMS Medium v v v v v v v v v v v v v v v v v v v   | & resilience  Vulnerability & resilience  | Food security<br>status  | security (scale)<br>Change in<br>frequency of<br>meals   | following best describes the food consumed by you (woman head of householf) in the law syme Tenough and the inds of nutritious food we want to set [1]: Enough but not always nutritious foodil?  Sometimes not enough food to ea, was sometimes humpy (3): Often not enough to eat, was often humpy (4) thow many meals per day do you have the means, to prepare in your family: 1 of less; 2, 2 or more   | indicator identifies four levels of food security (ran be simplified to capture just food secure/insecure). This is a good indicator of current food security, but it is very sensitive to short term flucctuations and seasonality so needs to be interpreted with caution.  Culturally specific in terms of what is the norm, but will track change. Seasonality is an issue  | FFH<br>EdM                      | <u>High</u>                    |   | Y                                |   | subjective i.e. perceptions  Subjective  | ramme<br>intervention   | at baseline (  | Y           | Y           | method  | routine data  | question,   | indicators                                      | measure  |
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|  | & resilience Vulnerability & resilience Vulnerability & resilience Vulnerability & resilience Vulnerability & resilience  Vulnerability & resilience  Vulnerability & resilience  Vulnerability & resilience  Vulnerability & resilience Vulnerability & resilience Vulnerability | status Food security status Self- perceived resilience & vulnerability Self-perceived  | Change in Self- general Self- Change in Self- perception of foture and Self- Change in self- perceyed or Self- Change in self- perceyed control Change in self- Change | following best describes the food consumed by you (woman head of household) in the stay en Enough and the kinds of nutritious food we want to eat (1): Enough but not always nutritious foodly we want to eat (1): Enough but not always nutritious foodly; sometimes not enough food to eat, was sometimes humpy (3): Often not enough to eat, was often humpy (4) in the wanny meals per day do you have the means, to prepare in your family: 1 or less; 2 of more thow many times [in the last] week do you eat protein (meat, eggs, finit): 1 or less; 2 of bitms; 4 or more During the past 12 months has your household's diet (read answers and indicate response): worsened, stayed the same, improved, don't know.  Detailed survey of current household food consumption.  If seel optimistic about the future: "yes/no" or "not at all; somewhat; "and the properties of the p | Indicator identifies four levels of food security (can be simplified to capture just food security indicator identifies four levels of food security (can be simplified to capture just food security indicator). This is a good indicator of current food security, but it it were sensitive to what term fluctuation and seasonality an need to be interpreted with caution. Culturally specific in terms of what is the norm, but will track change. Seasonality and issue. Culturally specific in terms of what is the norm, but will track change. Seasonality and issue. Culturally specific in terms of what is the norm, but will track change. Seasonality and issue. Culturally specific in terms of what is the norm, but will track change. Seasonality and issue. Culturally specific in terms of tracking outcomes.  Simple question to ask, but quite a blunt question in terms of tracking outcomes.  Too complex for use by Fis.  Captures both vulnerability and resilience. Question is more valuable if also include qualitative reasons.  HH research shows strong correlation between a person's perception or timer resilience and objective measor of resilience, suggesting that this is a good indicator. But has not been field tested. Would need to think about how to explain the term resilience or word appropriately | FFH FFH                         | high                           | y Y Y 1. Captures key outcome elements for the  | Y Y Y Z. Can be adapted to local | Short Short Short Short  3. Will be specified as short-tern or long term for realistic. Short Short Short Short Short Short Short Short Short | Subjective  Y  Subjective  Y  4. Objective  y  Subjective  Subjective  Subjective  Subjective  Subjective  Subjective  Subjective  | y y y S. Will align to specified inputs/prog ramme intervention | at baseline (  -60%)  Y  Y  Y  6. Allow for change— low status at baseline (  -60%)      |             |             | method applied by  Y  Y  Y  N  9. Can be managed within any method applied by | y  y  10. Can be applied as part of routine data collection - | y  y  Y  In Involves a non-complex question, which is | N N N 12. Can be matched to national indicators | y  Y  Y  13. Can provide a consistent measure            |